

PURE • FLEX

ADVANCED WINDOW CLEANING

— COMMERCIAL CREDENTIALS PACK

Window, roof, gutter & exterior cleaning for sites that **can't afford a bad contractor.**

Who we are, how we work, what we're accredited for and who already trusts us — in one document for your contractor file, tender or procurement review.

WHO WE ARE

A Leicestershire contractor built for commercial and public-sector sites.

Pure Flex Cleaning Ltd is an owner-run window and exterior cleaning company based in Sileby, working across Leicester, Loughborough, Melton, Coalville, Hinckley, Market Harborough and the wider East Midlands. We combine pure-water reach-and-wash systems with IPAF-certified powered access, so most glazing is cleaned safely from the ground and the rest is planned properly.

50+
COMMERCIAL SITES SERVED

4.8/5
TRUSTPILOT, INDEPENDENT

20 m
POLE REACH FROM GROUND

2 days
SURVEY TO FIXED PRICE

Services

- ✓ Scheduled commercial window cleaning (4 to 12-weekly)
- ✓ Internal glass, partitions and atriums
- ✓ High-level cleaning: MEWP, cradle, cladding, signage
- ✓ Gutter clearance with photo evidence of outlets
- ✓ Flat roof, box, parapet and valley gutter maintenance
- ✓ Pressure washing: paths, car parks, canopies, bin stores
- ✓ Grounds and property maintenance programmes
- ✓ Solar panel and canopy cleaning

Sectors

- ✓ Schools, academies and colleges
- ✓ Offices and business parks (single and multi-site)
- ✓ Industrial units, warehouses, waste and logistics depots
- ✓ Retail parks, shopfronts, leisure and hospitality
- ✓ Care homes, clinics and healthcare
- ✓ Student accommodation, landlords and managing agents

Accreditation & training

FWC TRAINED

SAFECONTRACTOR APPROVED

IPAF REGISTERED

ENHANCED DBS

FULLY INSURED

How we work: the four things every client gets

BEFORE WE START	ON EVERY VISIT	AFTER EVERY VISIT	EVERY QUARTER / TERM
Free site survey. Site-specific RAMS, insurance certificates, DBS confirmation and a written scope with a fixed per-visit price.	Operators in uniform with photo ID, signed in, following your permit and safeguarding procedures. Pure water only; no chemicals, no ladders against glass.	Electronic visit report with photos where it matters, especially gutters and roof outlets. Any defects we spot on the building are flagged to you.	Review call or meeting with your named contact. Scope, schedule and performance checked; invoicing reconciled.

COMPLIANCE

What we hold and supply

- ✓ Public liability and employer's liability insurance — certificates issued with every quote and on renewal
- ✓ Site-specific risk assessments and method statements (RAMS)
- ✓ Working at height policy: pole-from-ground first, powered access second, ladders last and only where justified
- ✓ IPAF operator licences and equipment inspection records
- ✓ Enhanced DBS certificates for operators at schools, care and healthcare sites
- ✓ Safeguarding policy; right-to-work and training records
- ✓ Accident, near-miss and complaints procedures
- ✓ Environmental: purified water only, no run-off chemicals, waste removed from site

PROOF

Rawlins Academy, Quorn

Education

Scheduled window cleaning for a large secondary school, plus clearing flat roofs, box, parapet and valley gutters and unblocking outlets — all planned around the school day and holidays, with photo reporting for the premises team.

Sami Property, Leicester & Loughborough

Student lets

Scheduled window rounds, twice-yearly gutter clearance with photo evidence per address and communal exterior upkeep across a student accommodation portfolio — with the whole portfolio turned around each summer before the September intake.

COMMERCIAL TERMS

Simple, and the same for everyone

- ✓ Fixed per-visit price after survey; no estimates over the phone
- ✓ Written scope; anything outside it is quoted before it is done
- ✓ No long lock-in — 30 days' notice either way
- ✓ Monthly or termly invoicing; card, BACS or online payment
- ✓ Per-unit breakdown for multi-site portfolios
- ✓ Annual price review, agreed in advance

Packages

CORE	MANAGED	TOTAL EXTERIOR
Scheduled external glass, frames and sills; reports and monthly invoice	Core + internal glass, gutters twice a year, high-level access, named contact	Managed + pressure washing, grounds, cladding and signage; annual programme

GKN, Birmingham

Manufacturing

Scheduled exterior cleaning, waste handling (skips, bin stores, yard clearance) and site maintenance at GKN's Birmingham site — one inducted contractor working to the site's permit-to-work system, with photo reporting and a single monthly invoice.

National waste management depot, Leicester

Industrial

Commercial cleaning and outdoor property maintenance on a live waste depot: inducted operators, work scheduled around HGV movements and shift patterns, one contractor for glass, grounds and exterior upkeep.

"Dave is the best window cleaner we have ever been lucky enough to have."

BRIAN & WANDA • TRUSTPILOT, 5 STARS

"Reliable, professional and the windows are always spotless."

WORKSPACE82 • TRUSTPILOT, 5 STARS

Next step: a free 20-minute site survey

Book online at pure-flex.com/book-a-survey, call 07796 951 952 or email info@pure-flex.com. Fixed price and full paperwork within two working days.

[BOOK A SURVEY](#)